

Terms of Warranty

PLEASE KEEP THIS SHEET WITH YOUR PROOF OF PURCHASE WARRANTY CLAIMS CAN ONLY BE PROCESSED WITH A VALID RECEIPT OR PROOF OF PURCHASE

SHOULD YOU HAVE ANY QUERIES ABOUT YOUR FURNITURE YOUR FIRST POINT OF CONTACT SHOULD BE THE RETAILER FROM WHOM YOU PURCHASED YOUR PRODUCT.

TERMS OF WARRANTY - This warranty covers the product for its intended use only - The warranty will be null and void if the product is used for any other purpose than originally intended, or if it is altered, modified or repaired by a third party. The warranty is in effect for a period of 36 months beginning from the date of sale/invoice to the original retail purchaser.

Any claim must be reported in writing and reasonable steps to either suitably repair the product will be taken or if this is not possible, replace or refund the item. All claims will be subject to scrutiny and inspection from our own experts. The decision to be repair or replace the item will be made by Winawood.

When reporting any claim Winawood will require proof of purchase and images to support the reported issue.

Any damaged product must be reported within 14 days of purchase to the retailer. Or within a 4 month period of sale to the retailer.

In order to get the very best performance from your furniture we have listed and recommend the following.

WINAWOOD tm UK AND EUROPE

- Winawood, the zero-maintenance outdoor furniture you've been looking for.
- Combining the latest manufacturing techniques and using both new and recycled polymer materials, Winawood has successfully produced a range of outdoor furniture that combines the appearance of wood (including a natural wood grain effect) with the durability and maintenance characteristics of man-made items.
- The colour and grain is not only visible on the surface but is embedded through the material. It's the same colour all the way through, just like real wood!
- Winawood is not painted, Winawood will never need to be recoloured!
- The colour is encased in the polymer material. Sand the top layer of any item and you will find the same colour underneath the visible surface. All of our designs are patented and exclusive.
- Supplied with a 3 year limited guarantee. Each bench comes with a small sanding block for easy maintenance.
- To clean use a power hose and just wash the product and leave to dry or wipe down, no cleaning material is required.